

HTC Vive Focus Plus Quickstart Guide



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Hardware



In the box

- 1x HTC Vive Focus Plus
- 2x Touch controllers
- 4x AAA battery
- 2x Wrist strap
- 1x USB 3.0 type C cable
- 1x HTC Rapid Charger 3.0
- 1x Facial cushion

Before you start

- Do not allow the lenses to come in contact with **direct sunlight**. This will permanently damage the screen and does not fall under warranty.

Getting started

1. Make sure the device is charged. The LED should turn white.
2. Add batteries to the HTC Controllers and lay them somewhere nearby where you can easily pick them up.
3. Press the “Power Button” for approximately 3 seconds and put on the headset .
4. Pair the controllers with the headset.
 - a. Press and hold the VIVE button on both controllers for a few seconds to turn them on and start the pairing process. The pairing is successful when the controller vibrates for a few seconds.
5. The instructions of the headset will start automatically.
 - a. Select language, set volume and adjust the IPD (interpupillary distance)
 - b. Walk through the controller instructions.
 - c. Important! You should clear a 2*2m area where to use HTC Vive Focus plus. You can not adjust the play area.
 - d. You can connect the headset to your Wifi-network.
 - e. Sign in to VIVEPORT.
 - i. You can easily create your account through the link below <https://www.viveport.com/>. Tap on the button right above ‘Subscribe now’ and create your account.
 - f. Select your time zone
 - g. Pull up the quick menu by pressing the Vive button on your controller and select ‘home’. You should now be in the main menu.
6. You’ve followed all the steps and you can now use the HTC Vive Focus Plus. – Enjoy the ride!

How to activate your Business Warranty Service

1. Go to the link below:
 - a. <https://enterprise.vive.com/portal> (tip: Use google chrome)
2. Click on 'register now' if you don't have a viveport account. If you do have an account click on sign in. .
3. Click on the left hand side on 'device registration'. There you can register a new device.
 - a. Enter the serial number of your device. You can find the serial number on the outside of the box.
4. Enter your business warranty service key number.
 - a. This Warranty Service number should be provided by VR-Expert with the purchase.

Quick menu legend

You can open the Quick menu anytime by pressing the vive button on either controller.



Go to VIVE home



Sign in or check your VIVEPORT account



Browse in VIVEPORT for apps and experiences



Change VIVE Focus Plus settings



Overview of all the apps you have downloaded, purchased and installed

How to connect to the Wi-Fi

- Click on 'Settings' in the task bar.
- Click on 'Wi-Fi'.
- Choose the Wi-Fi you want to connect with and select it.
- Enter the password of the selected Wi-Fi and click connect.

How to install applications via the store

1. Turn on your headset and select 'Store' in your taskbar at the bottom of the screen.
2. Login in to your account of VIVEPORT.
 - a. If you don't have an account yet, you can easily create one here: <https://www.viveport.com/>
 - b. Tap on the button 'Subscribe now' to create your account
3. Once you've logged in, you see an overview of the applications that you can download on your headset.
4. Tap on the magnifying glass to search for any application you'd like to download.
5. Tap on the application and press 'Download' or 'Purchase' to install the application of your choice.
6. You'll see the application(s) you've installed on your device in your library under 'on device'.

How to install your own APK locally

1. Connect the headset to your PC using the usb-c cable.
2. There should be a pop up in the headset to select the usb mode. Select transfer file mode.
3. Go on your PC. Copy the desired apk to 'This PC' > 'Vive focus plus' > 'Internal storage'.
4. Put on your headset and go to 'settings' > 'extra settings'.
5. You should see a 2D Android type menu. Go to 'storage', then to 'explore' and then select the apk to install it.
 - a. If required, change the settings to allow the installation of unknown sources. Then go back and install the apk.
6. You should be able to run the application. Or you can find it under 'library' > 'on device.'

How to install applications via the enterprise platform

1. On your PC go to enterprise.vive.com/portal/advantage/welcome and login with your credentials
2. On the left side, go to manage content > internal content.
3. Click on 'add new content' in the right top corner.
4. Upload your app. If there are any error messages after uploading your application please consult the following link:
<https://developer.viveport.com/documents/sdk-wave/en/VRActivity.html>
 - a. Optional: Choose on whether or not you want to have digital rights management. With this, you can manage whether to grant the end user access for paid content or block access to features that have not been paid for.
 - b. Fill in the title and description and upload your thumbnails.
 - c. Optional: Add a detail view video and a cover photo for additional branding within the glasses.
 - d. Click on submit.
5. Once submitted, the application should be visible under internal content. Select the content and assign this to a user. All devices linked to this user will be able to download your apk.
6. Turn your HTC Vive focus plus on and navigate towards 'library' and then to 'enterprise'. Your application will be available for download and installation there.
- 7.

Kiosk mode

Make sure you have activated your business warranty service first. And your device is fully updated.

1. Go to settings in your headset
2. Go to extra settings, scroll down a bit and click on 'kiosk mode'
3. Please fill in your preferences
 - a. Applications you want to access in kiosk mode.
 - i. If you have only one application this will be opened automatically
 - ii. If you have multiple applications you will get a very basic menu with those applications displayed.
 - b. Enter a passcode to leave kiosk mode.
 - c. Allow wifi settings to be adjusted while in kiosk mode.
 - d. Allow casting options to be adjusted while in kiosk mode.
4. To activate kiosk mode press and hold the power button and select 'enter kiosk mode'
5. To leave kiosk mode press and hold the power button and select leave kiosk mode. If applicable you should enter the passcode to leave.

Contact

If you have more questions or need more information about the HTC Vive Focus Plus you may reach us via the following:

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